

## PMAC 2025 Side Meeting: SMB132

### Community Nurse: High-Tech & High-Touch Approach for Health Equity (Hybrid)

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**Date:** 29 January 2025

**Time:** 14.00-17.30 hrs

**Venue:** Lotus Suite 11, FL. 22, Centara Grand & Bangkok Convention Centre at Central World

#### Name of Meeting Organizer:

- Princess Agrarajakumari Faculty of Nursing, Chulabhorn Royal Academy, Thailand
- Faculty of Nursing, Mahidol University, Thailand
- Thailand Nursing and Midwifery Council, Thailand
- National Health Security Office, Thailand
- Health Systems Research Institute, Thailand
- WEE HEALTH DEVELOPMENT Foundation, Thailand

#### Background

Digital and technology disruption has significantly led the healthcare quality improvement. High-Tech refers to introducing the technological advancements in the process of healthcare services such as, artificial intelligence (AI), new technological technics and machines to provide more effective, accurate, and efficient. However, equity issue is sometimes raised in those accessibility for vulnerable group. On the one hand, High-Touch is defined as human and personalized skill to understand the patients' needs. This soft-skill is important for healthcare workers to provide more appropriate and comprehensive treatment and approach.

Good health and well-being can be achieved through the reform of primary health care. Health workforce in particular community nurses could play crucial roles in enhancing accessibility and quality of health care service with the integration of high technology and high touch at the primary care level. In this side meeting, the important role of community nurses in healthcare institution and community nursing clinics are to be emphasized. National policy, governance, service provision, facilitating factors, challenges and opportunities of community nurses are to be demonstrated by countries' experiences globally. Recommendations on how to strengthen and sustain quality of community nursing services in particular nurse clinics to enhance health equity, UHC and SDG-3 will be provided.

#### The objectives of the session

1. Presenting and sharing experience of community nurse model implementation and its effectiveness in selected case studies.
2. Learning and identifying challenges and key success factors of the community nurse models.

3. Providing recommendation of advance applications in support health systems strengthening, SDGs achieving, and equitable societies.

#### Potential moderator / lead speakers / speakers:

- Associate Professor Dr.Tassana Boontong, Dean of Princess Agrarajakumari Faculty of Nursing, Chulabhorn Royal Academy and Former President of Thailand Nursing and Midwifery Council.
- Associate Professor Dr.Suchittra Luangamornlert, President of Thailand Nursing and Midwifery Council
- Associate Professor Dr. Prakin Suchaxaya, Former Regional Nursing Advisor, WHO South-East Asia Region
- Associate Professor Dr. Yajai Sitthimongkol, Former Dean, Faculty of Nursing, Mahidol University, Thailand
- Professor Dr. Siriorn Sindhu, The President of the Nurses' Association of Thailand
- Associate Professor Dr.Khanitta Nuntaboot, Former Dean, Faculty of Nursing, Khon Kaen University and senior researcher in community health nursing
- Dr. Laura L. Calamos, Ph.D., PGCAP, MSN, BSN, BA, RN, FNP-BC, FHEA, University of Michigan School of Nursing, USA
- Mr.Takata Yuuki, Director of Visiting Nursing Station of Care-pro Tokyo-Adachi Station, Care-pro Home Medical Care Co., Ltd., Japan
- Prof. Suriadi, AWCS, CFC, PhD, Institute of Technology and Health Muhammadiyah, Kalbar,

#### Format and structure:

The session starts with an initial brief introduction what are role and function of nurse in primary services. Followed by speakers present their model experience of its primary care nurse model including, rational, pain point / gaps, technology used, responsible agents, outcomes, critical success factors, and other challenges. Then, floor will be open for Q&A and any observation. The session will be close with the summary and recommendation for further primary care nurse model.

**Meeting Duration:** Half day afternoon session (14.00-17.30 hrs)

**Number of Presenters (for stage set up):** up to six in a single session

**Number of Participants (for room assignment):** up to 80 (onsite)

**Room set up Style:** standard set-up (presentations from the stage, audience facing the stage in parallel rows)

#### Annotated Agenda

Duration	Agenda
13:30	Registration
14.00-14:15	Welcome and Opening Remarks

Duration	Agenda
(15 Mins)	<ul style="list-style-type: none"> <li>● <b>Welcome address</b> Associate Professor Dr.Suchittra Luangamornlert President of Thailand Nursing and Midwifery Council</li> <li>● <b>Overview of the meeting objectives and agenda</b> Associate Professor Dr. Prakin Suchaxaya Former Regional Nursing Advisor, WHO South-East Asia Region</li> </ul>
14:15-14:35 (20 Mins)	<p><b>Keynote address</b></p> <p><b>Community Nurse: A Key in Enhancing Health Equity for Global Population</b></p> <ul style="list-style-type: none"> <li>● Associate Professor Dr.Tassana Boontong Dean of Princess Agrarajakumari Faculty of Nursing, Chulabhorn Royal Academy. Former President of Thailand Nursing and Midwifery Council</li> </ul>
14:35 – 14:45 (10 Mins)	<p><b>Overview of the Model of Care in Nurse-led Clinics in the Community</b></p> <ul style="list-style-type: none"> <li>● Associate Professor Dr. Yajai Sitthimongkol Former Dean, Faculty of Nursing, Mahidol University</li> </ul>
14:45-16:45 ( 2 hrs.)	<p><b>County experience of its primary care nurse model:</b></p> <ol style="list-style-type: none"> <li>1. <b>Thailand's experience on the role of community nurse and community nursing clinics in strengthening primary health care.</b> Professor Dr. Siriorn Sindhu The President of the Nurses' Association of Thailand Associate Professor Dr.Khanitta Nuntaboot Former Dean, Faculty of Nursing, Khon Kaen University Senior researcher in community health nursing</li> <li>2. <b>US's experiences in nurse-led clinics in primary health care</b> Dr. Laura Calamos, PhD, PGCAP, FNP-BC, FHEA Clinical Assistant Professor, University of Michigan School of Nursing, USA</li> <li>3. <b>Visiting nurse in Japan</b> Mr. Takata Yuuki Director of Visiting Nursing Station of Care-pro Tokyo-Adachi Station , Care-pro Home Medical Care Co., Ltd., Japan</li> </ol>

Duration	Agenda
	<p><b>4. Nurse-led Clinic in Indonesia</b></p> <p>Prof. Suriadi, AWCS, CFC, PhD, Institute of Technology and Health Muhammadiyah, Kalbar, Indonesia</p> <p><i>There will be no break time, but refreshments will be served in front of the room.</i></p>
<p>16:45 – 17:00 (15 Mins)</p>	<p><b>Q &amp; A and Discussion session</b></p>
<p>17:00 – 17:30 (30 Mins)</p>	<p><b>Closing Session</b></p> <ul style="list-style-type: none"> <li>● Summary and recommendation for further primary care nurse model.</li> <li>● Next steps for collaboration and follow-up actions</li> <li>● Thank you to participants and speakers</li> </ul>

**Moderator:** Associate Professor Dr. Prakin Suchaxaya, Former Regional Nursing Advisor, WHO South-East Asia Region

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